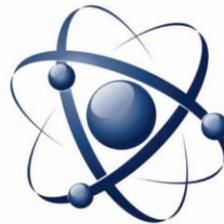# TECHVEDIC
Online Intelligence

TECHNOLOGY TRAINING
Dimension Defining Dynamism

Objective

Now-a-days apart from differentiating on the goods and services, it is very important that you are improvising on the technological usage. If you are deploying the right technology, but your workforce is alien to its manual usage, in that case, you have made your investments futile. In this research, you will get to have a grasp on the effect of training in technology can have on the prospects of the enterprise.

Introduction

Business is not merely concerned on the goods and services production but it has to actively participate on the accounting, management, billing, information sharing, data interpretation and technology transfer. All these pursuits require discrete skillfulness and utmost prudence for perfection. So, technology training has slowly and steadily emerged as an answer to innumerable questions of the employees that they face while using them. Suppose, if organization "A" has deployed Enterprise Resource Planning (ERP), and the employees are not knowing how to evaluate the billing, disseminate the information, update the stocks and communicate with different level of the management, in that case, you will not be able to get the advantage of using the technology. Whereas if your competitor "B" has deployed the same ERP and he/she has availed technology training service for ERP, in that case, their organization will have a better competency as compared to A's business.

So, you might now understand that availing the right technology for competency is not the only way out; rather, you must train your staff the right dynamics that

can help them to perform in the best way.

**How Technology Training Helps in Skill Development and Managerial Efficiency**

Communication: If you are having an ERP software; however, you are not able to understand that how communication works through the software, in that case, due to lack of knowledge and inability to operate the software, the organization cannot take instant decisions and this will have a bad effect on the competitiveness and growth of the enterprise.

Computer Skills: If the workforce is not having the right information about computer operation, they will not be able to use the ERP solution. So, if the ERP uses simple IT dynamics then it will have greater accessibility and better results can be produced in the first place. So, with the help of technology training the basic skills can be developed and it will help improve the functionality of the management.

Customer Service: Customer service is the recipe for business success and if your workforce is having the acumen to operate different technology to provide the right customer service to callers, in that case, it will improvise on the efficiency and brand building of the organization. Only a good customer service can help an organization build a strong reputation.

Quality Management: With better technology training, quality management is ascertained. So, if the employees are able to understand the use of technology, in

that case, they would use it to improvise on the quality and ensure that best results are produced.
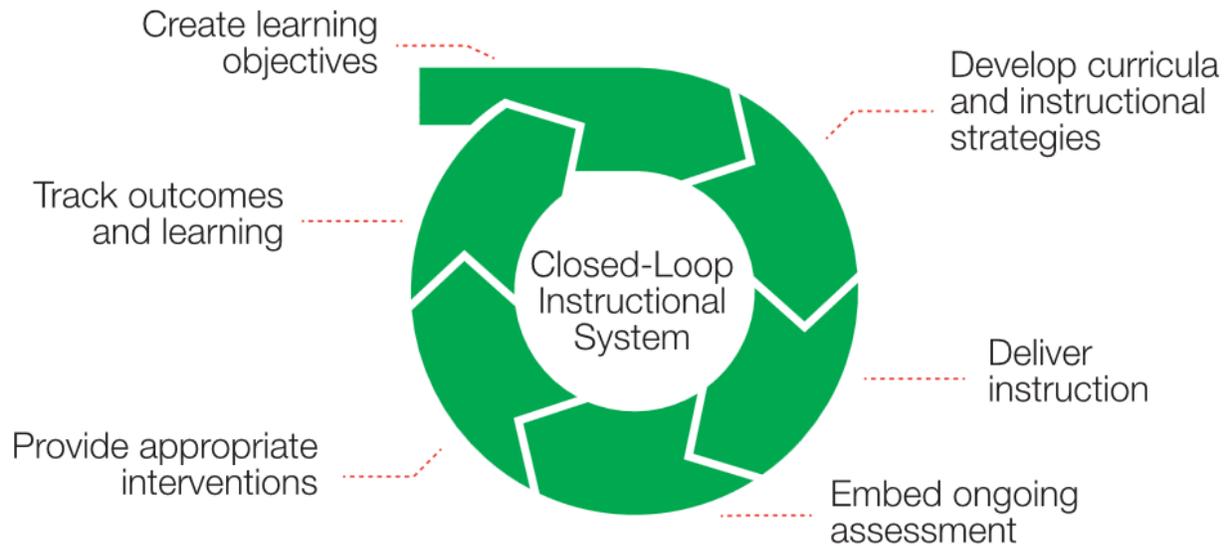
The systematic training and learning program as mentioned above helps employee overcome different challenges that they face by setting objectives for them and ensuring them to meet with the objective. And while the objectives are being pursued, through instruction, tracking, appropriate interventions and assessment, the employees are able to overcome most of the problems in the friendliest way possible.